



Refund & Cancellation Policy

TRIAL, PAYMENTS AND CANCELLATIONS

BakeBook · Home bakery manager · bakebookapp.com | Effective 3 October 2026

This policy explains how BakeBook Pro subscriptions, payments and cancellations work.

1. Try before you pay

Every new baker receives a **14 day free trial** with full access to BakeBook, with no payment required. This is your opportunity to decide whether BakeBook is right for your bakery before you pay anything.

2. No refunds after payment

Because of the free trial, **subscription payments are non-refundable** once they have been confirmed. This applies to all plans: Monthly, 6 months and 12 months. Please use your trial period to make sure BakeBook suits you.

3. Cancelling

- You can stop using BakeBook whenever you wish. There is no auto-charge: since payments are made manually by UPI, nothing is taken from you automatically.
- To cancel, simply do not renew. When your paid period ends, your account becomes view-only and you keep access to view all your existing data.
- If you want your account and data deleted, email us and we will remove it.

4. Failed or duplicate payments

If you were charged twice by mistake, or a payment did not activate your plan, contact us within 7 days with the payment details and we will correct it, including refunding a genuine duplicate.

5. Price changes

If prices change, any period you have already paid for is unaffected. New prices apply only to your next renewal.

6. Contact

For any payment or cancellation question, write to **bakebooktool@gmail.com** with your account email and payment date.